



Wintergreen Fire and Rescue Standard Administrative Policy	
Subject:	Emergency Response Plan
Reference Number:	OPER 01-010
Effective Date:	1-Sep-13
Last Revision Date:	10-Nov-22
Signature of Approval	Curtis Sheets, Chief

Purpose:

To establish a standardized response plan to EMS call for service in which Wintergreen Rescue Squad (WRS) is alerted. These guidelines are also intended to promote effective response times to all ALS assist incidents.

Authority:

Administrative code 12VAC5-31-610

- 1. The designated emergency response agency shall develop and maintain, in coordination with their locality, a written plan to provide 24-hour coverage of the agency's primary service area with the available personnel to achieve the approved responding interval standard.*
- 2. A designated emergency response agency shall conform to the local responding interval, or in the absence of a local standard the EMS agency shall develop a standard in conjunction with OMD and local government in the best interests of the patient and the community. The EMS agency shall use the response time standard to establish a time frame the EMS agency complies with on a 90% basis within its primary service area (i.e., a time frame in which the EMS agency can arrive at the scene of a medical emergency in 90% or greater of all calls).*

Definitions:

Alarm – Radio notification (dispatch) of an emergency call for service by the emergency communications center.

Response Time – Time elapsed between when the staffed apparatus responds until it arrives on location.

Turnout Time – Time elapsed between the alarm time (dispatch) and the time the staffed apparatus responds.

Next Due - Second closest emergency response agency.

Guideline:

1. Wintergreen Rescue Squad will provide Advanced Life Support (ALS) services to its primary service area on a 24-hour basis.
2. Wintergreen Rescue Squad shall have an appropriately staffed apparatus responding to an emergency call for service within 6 minutes if the station is unmanned and within 2 minutes if the station is manned with adequately trained personnel. If an

apparatus has not responded within the 6-minute time limit, a second due unit shall be notified by the emergency communications center.

3. Due to the rural area of Wintergreen Rescue Squad's service area response times are extended in some areas. WRS strives to arrive on location of EMS incidents within 30 minutes of the alarm 90% of the time.
 - This interval standard will be reviewed during quarterly quality management/quality improvement meetings to ensure this standard is being met, and corrections will be made to improve responses if needed.
 - Results of these quarterly reviews and special exceptions will be provided to the WRS Operational Medical Director (OMD) and local governing body in a yearly report.
 - The yearly report shall include the following at a minimum,
 - Total number of emergency EMS calls for service
 - Compliance with response interval (include calls +30 minutes)
 - Special exceptions to response interval
 - EMS response capability
 - Suggestions for improvement
 - Improvements made

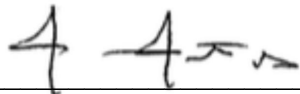
Policy agreed on by:



Chief of Fire & Rescue



Nelson County Emergency
Services Coordinator



Operational Medical Director