



| <b>Wintergreen Fire and Rescue<br/>Standard Administrative Policy</b> |                      |
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| Subject:  | Response Area        |
| Reference Number:   | ADM 05-015           |
| Effective Date:   | 25-Mar-05            |
| Last Revision Date:   | 11-Oct-23            |
| Signature of Approval   | Curtis Sheets, Chief |

**Purpose:**

To provide a concise understanding of the areas of responsibility for Wintergreen Fire Department and Wintergreen Rescue Squad.

Both agencies aspire to respond to all requests for assistance. Both agencies are heavily subsidized by local, state, and federal grant funds. As such, it is important that we provide service to the greater Nelson County community. That said, 100% of personnel costs associated with Wintergreen Fire - Rescue (A-C shift) are paid by the Wintergreen Property Owners Association and therefore "minimum staffing" measures are in place to protect those properties located on the Wintergreen Master Plan.

**First-Due Area**

The first-due area of Wintergreen Rescue includes the Wintergreen Master plan, portions of Nelson County, portions of Augusta County, and a significant section of the Blue Ridge Parkway. Consult the table below for a detailed description of streets and areas included.

| Station | Rte # | Street Name   | North/West Address | South/East Address |
|---------|-------|---|--------------------|--------------------|
| 2       | 151   | Rockfish Valley Hwy, North of Monocan Dr.           | 5519               | 3194               |
| 2       | 151   | Rockfish Valley Hwy, South of Monocan Dr.           | 3152               | 12                 |
| 2       | 151   | Patrick Henry Hwy (starts at Beech Grove Rd, south) | 17155              | 16340              |
| 2       | 634   | Adial Road, and all roads off of                    |                    |                    |
| 2       | 664   | Beech Grove Road (includes Cub Creek Rd)            | 1643               | 45                 |
| 1       | 664   | Beech Grove Road                                    | 5519               | 1768               |
| 1       |       | Blue Ridge Parkway, North                           | 6                  | 13                 |
| 1       |       | Blue Ridge Parkway, South                           | 13                 | 30                 |

Notes:

1. House numbers on Rockfish Valley Hwy & Patrick Henry Hwy start low from the south and are highest to the north towards Albemarle County.
2. House numbers on Beech Grove Road are lowest at Rte. 151 and highest at Blue Ridge Parkway.

Wintergreen Station 2 will be dispatched as Second-Due to Rockfish Rescue in the Afton area along the 151 corridor to the Albemarle County line and roads leading off of Rte 151. This will also include Rte 6 (River Road) to Adial Road and roads leading off of River Road to Adial Road.

Wintergreen frequently responds to mutual-aid requests within Nelson County. All staff and volunteers are encouraged to learn how to enter addresses in GPS units. Cellular and/or satellite coverage is limited in certain sections of our area. Active911 may also be utilized for guidance to a call for service.

Minimum staffing does apply to mutual-aid first-due and second-due rescue responses off of the Wintergreen Master Plan. Reference Staffing, ADM 01-007 for more information on minimum staffing requirements. The next due agency should be dispatched when minimum staffing guidelines are met.

Only one unit will be released for mutual-aid requests to Nelson and Augusta Counties at a time. If a unit is assigned to a call for mutual-aid and an additional critical call comes in it will be the Captain's discretion to release an additional provider in a response and/or ambulance to handle that call. For critical patients, the preference would be to release 1 provider in a response and have a county volunteer department or Nelson EMS handle the call.

### **Fire Responses**

Due to safety concerns related to fire suppression with inadequate staffing, the run areas for Wintergreen Fire Department and Rockfish Fire Department overlap significantly. With the exception of the Wintergreen Mountain Village, both agencies shall be automatically assigned to every fire incident. This includes Stoney Creek and areas along Route 151, and Beech Grove Roads.

Fire responses require two trained personnel. These personnel may be career or volunteer, or any combination thereof. Personnel may be split to respond in other apparatus such as the squad, as needed.

*Minimum staffing requirements do not apply to calls in this dual response zone. Minimum staffing does apply to fire calls outside of the Wintergreen/Rockfish Fire dual response zone.*

### **Technical Rescue Requests (Squad 1)**

There are many pieces of apparatus in Nelson County which are equipped with extrication equipment. Most crashes in Nelson County will not require a response from Squad 1. That said, Squad 1 is the most comprehensive heavy squad truck in Nelson County and may be requested for assistance. Specifically, Squad 1 should be requested for entrapment involving commercial vehicles, accidents with multiple entrapped persons, and any high-angle rescue. Due to safety concerns responses with Squad 1 shall include 2 qualified personnel. Reference policy ADM 04-008 Squad 1.

Before responding in Squad 1 it is important to confirm a transport unit is also responding. If personnel have not heard a transport unit respond, then it is appropriate to ask the dispatcher via radio to request one be dispatched. If a transport unit is not enroute the on-duty rescue volunteer should be requested to respond via ambulance to the scene. If no volunteer is available, one staff person should respond in Squad 1, and the other in an ambulance.

For any high-angle response, it is best practice to notify the OIC immediately. The OIC should release an Everbridge notification to staff advising of the incident type and location. Available off-duty personnel should respond to the scene.

If Squad 1 has been requested for an incident, it is probable that no similar resources exist in Nelson County or for several miles beyond the County borders. For this reason, *minimum staffing does not apply to requests for Squad 1.*

### **Support from Waynesboro First Aid Crew**

For life-threatening emergencies along Afton Mountain Road and the portion of Route 151 between Afton Mountain Road and Route 250, Nelson Dispatch may utilize Waynesboro First Aid Crew (WFAC) after first toning Rockfish Valley Fire Department. A unit should respond, if available from Nellysford or Lovingson until confirmation has been received that a unit is responding from Rockfish and/or WFAC. Typical staffing for WFAC is 2 medic-level crews. WFAC is the closest staffed department to the community of Afton and for life-threatening calls they should be notified as quickly as possible. WFAC has been assigned a Nelson County digital radio for communications directly with Nelson. The responding crew may not have this radio if their response does not begin at their station. WFAC operates within the UHF bandwidth and their frequencies can be found in all Wintergreen ambulances. (Waynesboro 1 is the most common frequency used)

There is a small private community located within Nelson County which can only be accessed by traveling through Augusta County on the Blue Ridge Parkway. The street names in this community are Elk Mountain Road and Eagle View Circle. Any EMS calls on this road should be handled by Rockfish Valley Fire Department and/or WFAC. It is important to note that even when the Parkway is closed, units responding from Augusta County can access Elk Mountain via Howardsville Turnpike (Route 610).

Shift captains have full discretion. Not all calls will fit within this policy. It is essential that captains apply their judgment.